

Newsletter – March 2020

LMC Meeting 9th March 2020

At our last LMC meeting we discussed a range of issues in addition to the newsletter articles here including: Ambulatory Care, Care Homes LES and PCN Innovation & Development Proposals.

Covid-19 and Changes to Online Booking

NHSE have now advised that, to mitigate any risk that potentially infected patients book appointments online and attend the practice when they should be receiving advice to self-isolate, all practices are now being advised to change face-to-face appointments booked online to triage appointments via telephone or video. You can read more about this on the NHSE website:

<https://www.england.nhs.uk/coronavirus/primary-care/>

Community Phlebotomists

At this month's LMC meeting we discussed an ongoing issue with bloods done by the community phlebotomists, with many examples, where the GPs have requested bloods on ICE and then requested community phlebotomy to do the bloods.

The blood results aren't always coming back automatically to the clinician who requested the tests nor actually to the practice inbox at all. The phlebotomists seem to be putting them down as "unknown clinician", with obvious concern that the results cannot be acted on if they aren't sent back to the relevant organisation.

All the phlebotomists, community nursing colleagues and team leaders and have now been contacted to remind them of the correct process. The Community Matron has advised that if it persists in a particular area, she is happy to investigate further as their clinical support workers and nurses also take bloods if visiting for other duties and maybe the ones who are not labelling samples correctly.

If practices come across any further examples then please contact Michelle Hutchinson directly and copy in the LMC.

michelle.hutchinson7@nhs.net

RFT Sexual Health Contract 2020-21

The LMC met with RFT Sexual Health Services, who have put forward a revised offer of £35 per implant (up from £30 currently). Outreach clinics are still running and there is a free training offer

only for Rotherham GP's and practice nurses for implants and coils, worth £400.

This offer represents a small uplift, and the LMC still have concerns about the pricing of the contract. The decision remains with individual practices as to whether or not they wish to continue, and if they don't we note that the facility exists for patients to receive this care at RFT anyway.

Counselling support for practice managers

The LMC discussed recent correspondence from a Doncaster-area Practice Manager regarding the suicide of an out-of-area colleague. There followed debate about the provision of pastoral support for Practice Managers, particularly as many PM's are now facing unprecedented and increasing workloads.

In the first instance, LMC Officers will make themselves available for confidential support to Practice Managers who are struggling with stress relating to workload issues. Email contact details are at the foot of this newsletter. If you wish to make confidential phone contact, please contact Greg Pacey on 07986 401764 for an onward referral.

LTC Social Service Provision

The CCG were made aware of concerns by some GP practices regarding the social work resource dedicated for Long Term Conditions case management in November 2019, following a reconfiguration of Adult Social care service.

Since being made aware of these concerns the CCG have escalated this to appropriate senior colleagues in RMBC and continue to be in constructive dialogue to agree an appropriate resolution. It appears that in reviewing adult social care processes to ensure Care Act 2014 compliance, there has been an unanticipated impact on the GP case management resource. The CCG had previously recognised Social Care support for the LTC MDT through joint funding arrangements with RMBC and continue to expect RMBC to provide support.

The CCG are working with the RMBC currently to understand the options of support available from social care and will continue to keep GPs informed as this progresses.

PCSE Practice registration

Please be reminded that practices are required to register a nominated administrator to be able to action performers' list requests that require practice validation. While practices will already have administrators registered with PCSE Online for purposes such as supplies and medical records, additional registration is required for the performers'

list role. PCSE have sent letters with registration codes and details via recorded delivery to all CQC registered practice managers. Practices that have not yet registered are encouraged to obtain the details and if needed can request a new registration letter by [contacting PCSE](#).

NHS 111 Data Sharing Agreements

The GPC understand practices are still being approached by NHS111 providers to sign Data Sharing Agreements in order for NHS 111 staff to book GP appointments directly. GPC advice is that a DSA is not necessary for the purposes of assigning an appointment only as it does not require access to the patient's medical record.

NHSmail is now live for GP locums.

This will allow locum GPs to access local, regional and national information. As an example many locum GPs have no access to information on COVID-19 updates as they do not have NHSmail. Here is the link:

https://survey.nhs.net/gp-locum-registration/?utm_source=The%20British%20Medical%20Association&utm_medium=email&utm_campaign=11370512_POE49A1%20GP%20sessional%20NHSmail&dm_t=0.0.0.0

GMS Ready Reckoner

The GMS ready reckoner has now been updated: <https://www.england.nhs.uk/publication/general->

[medical-services-gms-ready-reckoner-2020-21/](#)

This should help individual practices see what happens to their baseline.

LMC Meeting

GP constituents are reminded that they are always welcome to attend meetings of the LMC as observers. The Committee meets on the second Monday of every month in the Board Room at Rotherham General Hospital

NEXT
LMC MEETING

20th April 2020

COMMENCING
At 7.30 PM

LMC Officers:-

Chairman
Dr Andrew Davies
ajldavies@hotmail.com

Vice Chairman
Dr Chris Myers
christopher.myers4@nhs.net

Medical Secretary
Dr Neil Thorman
Neil.thorman@gmail.com

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